

STRATEGIC PLAN 2021-2025

OUR VISION

Together, enriching health care in our communities.

OUR MISSION

We provide patient-centered care to our communities through a collaborative and quality driven culture, inspiring pride in our team and in our care.

OUR VALUES

TEAMWORK EMPATHY ACCOUNTABILITY
MUTUAL RESPECT SAFETY

PATIENTS AS PARTNERS



WE WILL ENSURE THAT THE PATIENT AND FAMILY VOICE IS REPRESENTED IN ALL ASPECTS OF DELIVERING CARE.

WE WILL DO THIS BY:

- Supporting our patients and families to be active participants in their care in a healthy, safe and respectful environment.
- Engaging patients and families in operational decision-making and planning.
- Working together to continuously improve the quality of care we provide.

HEALTHY COMMUNITIES



WE WILL CONTINUE TO DELIVER HIGH-QUALITY, CORE HEALTH CARE SERVICES IN OUR FOUR COMMUNITIES.

WE WILL DO THIS BY:

- Finding innovative ways to ensure patients can access as much care as possible close to home.
- Leveraging technology to improve access to care and patient experience.
- Fostering partnerships to enhance care for patients across the health care system in Grey Bruce, and beyond.

USING RESOURCES WISELY

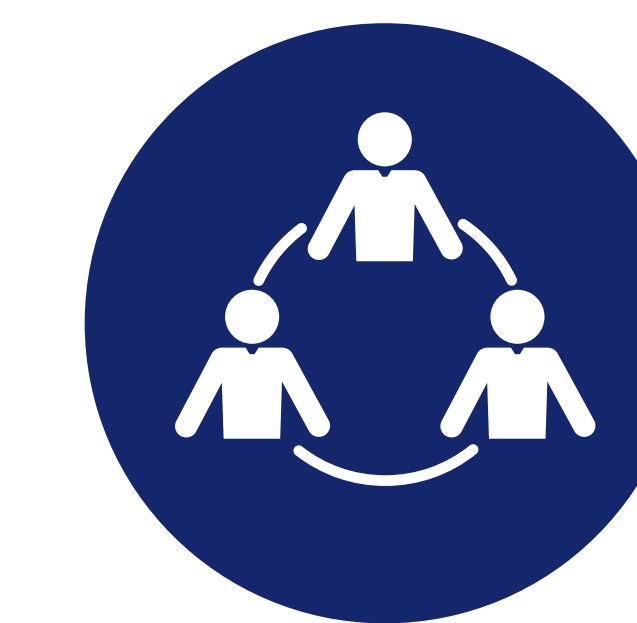


WE WILL MAXIMIZE THE HEALTH CARE SERVICES WE PROVIDE IN OUR COMMUNITIES WITH THE RESOURCES WE HAVE.

WE WILL DO THIS BY:

- Driving efficiencies in our operations while maintaining and investing in high quality care.
- Working smarter with technology and exploring partnerships to maximize care provided to patients.
- Continuing to invest in our equipment, facilities and our people to ensure four, strong viable sites now and into the future.

EMPOWERING OUR PEOPLE



WE WILL CULTIVATE A SUPPORTIVE AND INSPIRING ORGANIZATION THAT PEOPLE WANT TO BE PART OF.

WE WILL DO THIS BY:

- Engaging, supporting and developing our team in a healthy, safe and respectful culture.
- Prioritizing learning and development.
- Pursuing a culture of quality, problem-solving and innovation.



**SOUTH BRUCE GREY
HEALTH CENTRE**

CHESLEY | DURHAM | KINCARDINE | WALKERTON